# Identifying material issues

Materiality assessment forms the bedrock of our sustainability strategy, enabling us to focus our efforts and resources on achieving our sustainability goals and creating value for all stakeholders.

### Materiality assessment process

### Identify

Identify a broad universe of stakeholder issues by mapping stakeholder concerns and our business priorities

#### **Prioritise**

Targeted surveys to identify and prioritise the universe of stakeholder issues

#### Disclose

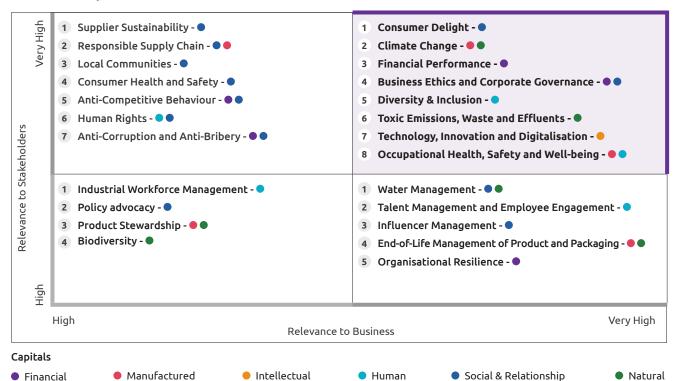
Formulation of the materiality matrix which can be found on the right

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#### Validate

Validation and selection of prioritised universe of material issues in line with their relevance to stakeholders and our business

### Materiality matrix



### Material issues for FY 2022-23\*

Our materiality matrix highlights 24 material issues, grouped into six clusters that are defined by our capitals, and form the basis of our reporting. These issues are also grouped into ESG parameters which is the basis of forming our ESG commitments.



<sup>\*</sup>Very high material issues are highlighted in bold

## **GOVERNANCE** 18 Business ethics and

corporate governance 19 Financial performance

20 Technology, innovation and digitalisation

21 Organisational resilience

22 Policy advocacy

23 Anti-corruption and Anti-Bribery

24 Anti-competitive behaviour

GRI 3.1 Process to determine material topics GRI 3.2 List of material topics